

# WE ARE

# HELiO

## SUPPORT SPECIALISTS



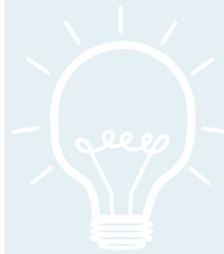
### Adaptable

- We welcome new ideas
- We modify skills and knowledge for a new purpose
- We adjust to different conditions
- We believe it's strange not to change



### Customer Service

- We believe the customer is paramount
- We are extremely approachable
- We are empathetic
- We build professional and friendly relationships



### Resolution Focused

- We are strong problem solvers
- We are effective and timely decision makers
- We have high attention to detail
- We seek to solve the root cause of a problem



### Excellent Communicators

- We have great verbal and written skills
- We are active listeners
- We foster open communication
- We practice information sharing

WE

Smile  
Listen  
Learn  
Resolve  
Evolve



HELiO  
SUPPORT

